

UNILEVER HOME & PERSONAL CARE USA
CLINTON, CONNECTICUT

The Unilever Home & Personal Care USA company, of Clinton, Connecticut, is a part of Unilever United States, Inc. This facility manufactures a variety of personal care products, such as Ponds® Cold Cream; Vaseline® Petroleum Jelly; creams and lotions; and Rave®, Finesse®, Salon Selectives®, and Suave® hair sprays. They also manufacture product caps, plastic bottles, and tubes. The facility is a charter EPA Region I (New England) Startrack member, and has been ISO 14,001 certified since July 1999.

By looking at the production and manufacture of each product, the company was able to determine individual ways to reduce pollutants as well as become more efficient. By reducing total water usage, the company was able to reduce energy usage by 40% through the introduction of cooling towers, as well as reduce chemical use. In assessing the water usage, the facility was able to find ways to reuse the same water and still maintain operational cooling requirements.

AT A GLANCE:

Industry Sector:	NAICS 32562
Business:	Manufactures personal care products and containers
Facility Employees:	100-499
Accomplishments:	Reduced emissions of VOC's Reduced total water use
2003 Commitments:	Reduce water use and discharge Reduce emissions of VOC's Reduce total solid waste Remove packaging material used in one product
Address:	1 John Street Clinton, Connecticut 06413
Website:	www.unilever.com

ENVIRONMENTAL PERFORMANCE

Past Accomplishments

The Unilever Home and Personal Care USA Company demonstrated past environmental performance with reduced volatile organic compound (VOC) emissions and lower water usage. Since 1997, Unilever Company has:

- **Reduced emissions of VOC's** by 23% through a reduction in alcohol content in non-aerosol hair spray from 77% to 55% VOC.
- **Reduced total water use** by 1,300,000 gallons per year through added cooling on tube fillers and through the addition of cooling towers.

Future Commitments

Unilever Corporation also committed to continued environmental improvement through reduced water emission and discharge, reduced emissions of VOC's, reduced total solid waste and reduced packaging material. By 2003, the Unilever Home & Personal Care USA Company will:

- **Reduce water use and discharge** to 8% of its current level by redirecting non-contact cooling water and using it for cooling tower feed water.
- **Reduce emissions of VOC's** by almost half with the installation of a refrigeration unit to

recover and return ethanol emissions.

- **Reduce total solid waste** by 10% by increasing current levels of recycling.
- **Eliminate packing materials used in one product** by eliminating the outer carton on a cold cream product.

COMMUNITY OUTREACH

The facility manager is notified of any community concerns and handles them on a case-by-case basis. Any environmental concerns are handled by the engineering manager. Communication is also handled through the Clinton Chamber of Congress and the town's 1st Selectman. Citizens can also turn to the web-site (www.unilever.com), the local newspaper, or through *Power House* -- an internal publication. The company's annual report is also available on request or through the company Internet site.